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EMC Documentum ApplicationXtender Workflow

Business process management for EMC Documentum ApplicationXtender

The Big Picture

- Model processes that realistically represent how people work together

- Design, analyze, and develop automated business processes using a GUI-based process builder

- Deploy the new ApplicationXtender Personal Edition to allow non-technical users to easily build and deploy workflows, thus freeing IT time for more challenging tasks

- View current, pending, completed work, and work history from Windows or web clients

- Use Windows or web clients to access workflow services that streamline business transactions, process flow, and operational activities throughout the organization

- Quickly identify bottlenecks and assign resources and work as needed

Business processes are becoming more complex and important in today's global economy. There are more people involved in each process, and they may be distributed widely through the organization and around the world. At the same time, customers, vendors, and partners are demanding greater responsiveness and efficiency. To increase business value for these constituencies, enterprises are looking for ways to streamline their business processes, eliminate delays and bottlenecks, and maximize productivity.

Enhancing business efficiency

EMC® Documentum® ApplicationXtender® Workflow provides automated workflow management for documents and processes employed by individuals using Documentum ApplicationXtender. Through support for a collaborative work environment, ApplicationXtender Workflow improves throughput and productivity, thus enhancing business efficiency. It permits users to view and manage their tasks from within ApplicationXtender Windows or web clients.

Powerful administration

ApplicationXtender Workflow provides a customizable reporting system for managing and monitoring process performance. With ApplicationXtender Workflow, you can:

- Monitor, administer, control, and track performance metrics for all process management applications

- Quickly identify bottlenecks and assign resources and work as needed

- Leverage work reassignment and automated reminders to increase the efficiency of your business processes should business needs change

- View the status of user inboxes and reprioritize existing work

Easy and flexible process development

ApplicationXtender Workflow integrates easily with other applications and enables you to provide additional functionality through automation agents. Use ApplicationXtender Workflow to:

- Rapidly design, analyze, and develop automated business processes using a GUI-based process builder

- Automate even the most complex processes

- Support sequential, parallel, conditional, rendezvous, and rule-based routing, as well as built-in process negotiation and exception handling

- Trigger workflow processes automatically based on actions taken within ApplicationXtender Windows or web clients

Collaborative work management

ApplicationXtender Workflow enables users to negotiate conditions of satisfaction during a workflow to realistically represent how they collaborate on a given task. ApplicationXtender Workflow provides:

- Reminders, past-due, and escalation alerts to increase productivity with enhanced process management

- Views of current, pending, and completed work as well as work history

- Automatic opening functionality for task-related documents

- Access to e-mail for notification and communication

Gain control over business processes

ApplicationXtender Workflow is an integral part of the EMC Documentum ApplicationXtender family of information management solutions. It helps organizations improve the efficiency and productivity of information-centric business processes by automating the flow of information through the organization. With its unique, collaborative model for workflow, combined with the power of ApplicationXtender integrated imaging and document management software, ApplicationXtender Workflow can significantly increase your organization's overall efficiency.

Take the Next Step

To learn more, contact your local EMC Documentum sales representative or authorized value-added reseller, visit our website at http://software.EMC.com, or call us at 800.607.9546 (Outside the U.S.: +1.925.600.5802).